



## SCHEDULE 2 EMPLOYERS' GROUP

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- In some parts of the province it is very difficult to get patients in for treatment with a Psychologist or Psychiatrist for PTSD. This is not a problem in the Hamilton area. For other parts of the province the WSIB is making treatment available through tele-medicine. Kim was going to see if she could find out more information concerning tele-medicine.
- There was discussion about a case where a firefighter sustained a needle stick injury when moving a patient without vital signs. The question was asked if WSIB can obtain medical information on the patient to help ease the firefighter concerns whether the needle stick injury might lead to Hepatitis C or some other serious medical condition. Kim advised that this would not be easy unless there was consent from the patient because of privacy issues with respect to the medical condition of the patient.
- Reconsideration of denied claims - Some attendees pointed out that the WSIB may reconsider entitlement in a denied claim when additional information was provided by the worker. In many cases the employer is not contacted and not informed until they receive a decision allowing the claim. Robert Dean, Assistant Director at the WSIB pointed out that a claim may have been denied because of a lack of medical information and that on receipt of additional medical information there may now be enough evidence to allow the claim. The point from attendees was that employers would like to be informed of the reconsideration while the process was going on so that they would have the opportunity to submit additional information as well and have that considered before the reconsideration decision was completed. An employer who receives a decision allowing a claim on reconsideration is left with the option to object to that decision. There is an opportunity here for more communication between the WSIB and employers when reconsideration of denied claims is underway. It may not change the outcome but at least the employer will have been given the opportunity to be heard as well as the worker.

### After the WSIB Staff Left

- **Schedule 2 Employers' Group Conference** – October 18 & 19, 2017 – The conference committee is working on the conference program and agenda. There are expected to be a number of speakers talking on PTSD, mental stress, head injuries, marijuana in the workplace as well as other topics related to Disability Management, WSIB and Health and Safety. Brian Jarvis, Chief Operating Officer of the WSIB will likely speak on technological change at the WSIB and David Corbett, Chair of WSIAT will likely speak on the backlog at WSIAT and the potential for increased use of mediation/arbitration as a resolution method.
- **Post-Traumatic Stress Disorder** – we reviewed an update presentation originally presented by Sal Cavarrici, Director of the Serious Injury Program. A copy of the presentation was handed out.

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- **Policy Agenda Update** – the WSIB is doing a consultation starting now until early July on the proposed expansion of mental stress entitlement to include both Traumatic Mental Stress and Chronic Mental Stress. The WSIB is also involved in policy development work connected with the Rate Framework modernization.
- **Schedule 2 invoices** – health care descriptors. This project flows out of the 2015 Value for Money Audit of the WSIB's Schedule 2 operations. The WSIB recognizes the need to improve the health care descriptors on Schedule 2 invoices and has assigned a Project Management Director and Manager for this project. The WSIB has a draft list of enhance health care codes and descriptors and has held meetings with a number of WSIB departments including legal, IT, policy, operations etc. The next step is to assign some IT resources to work on revised forms and testing. The timing for roll out remains uncertain but the hope is that this will be ready to test later this year.
- **Possible Presenters for next Meeting** – Someone from the WSIB Secondary Entitlement Team to talk about Psych/CPD; Someone from the WSIB to talk about MTBI claims. Donna Barber will contact the WSIB to explore options
- **Next Meeting** – October 4, 2017 – City of Hamilton, 120 King Street West